

The finance industry has always been cautious and picky about digital technology. Because of one main reason - and that's Security! So, the key to success lies in choosing the right technology solution that adheres to the required security and compliance standards.

SBI, India when faced with a security issue - reached out to us for help. Let's explore what issues they faced, the solution we implemented, and the business outcome they achieved.



### What was the Challenge?

The SBI had to transfer account details to a provider outside the country who helped them with Card Printing. And they were somehow managing the transfers by relying on a combination of home-grown applications and mail servers. However, they were worried this procedure was not secure enough. In fact, they doubted the home-grown applications' ability to handle large volumes of transfers and report transfer issues - if any. As a result, they were on the lookout for a better solution that was safe, efficient, and profitable.



### How we helped SBI untangle the transfer knot?

As a way to overcome their transfer issue and heighten the security and compliance standards - we implemented IBM Connect Direct along with IBM Connect Secure Plus that automated the entire file transfer process. In addition, multiple nodes of Connect Direct and Secure plus were deployed to maintain redundancy. We even implemented the IBM Connect Control Center for monitoring purposes. Thus, covering all issues at once and spiking the overall efficiency by automating mundane work and giving time for employees to focus on other revenue-generating tasks.



### What did they gain out of the solution?

By implementing the above stable and secure system, they were able to:

- Receive predictable outcomes on a daily basis
- Ensure secure and correct file transfers regardless of the volume
- Transfer the files regardless of the connectivity issues
- Eliminate manual intervention required to monitor the transfer, Thereby, reducing costs, saving time, and increasing people's productivity

Wish to see how this solution can help your organization? Reach out to us!